

# **Dominion Energy Ohio Payment Plans, Energy Assistance Programs Can Help Customers Stay Warm This Winter**

12.11.2019 | [PR Newswire](#)

CLEVELAND, Nov. 12, 2019 - Dominion Energy Ohio reminds customers that various company payment plans and government energy assistance programs can help them stay warm this winter. Customers who may not be able to afford their heating bills are urged to contact Dominion Energy Ohio immediately to inquire about payment plans and energy assistance programs. For additional information, customers can call Dominion Energy Ohio at 1-800-362-7557. Hearing-impaired customers with Telecommunications Devices for the Deaf can call 711.

Natural gas is a clean, affordable and reliable home heating source. For more information about Dominion Energy payment plans and government energy assistance programs, visit <https://www.dominionenergy.com/community/energy-assistance> and change the state to Ohio.

#### Company Payment Plans

Dominion Energy Ohio offers the following payment options to residential and small commercial customers (using less than 500 thousand cubic feet (MCF) a year):

- Budget Billing allows customers to pay a fixed budget amount each month, based on annual gas usage. Dominion Energy Ohio periodically reviews the budget amount and adjusts it, if necessary, so that the customer will not have a high balance or large credit at the end of the budget year. Customers should call the company for more information.
- Current-Plus Plan: Customers with a past-due balance pay their current monthly bill, plus one-sixth of the total account balance at the time they enroll in the plan.
- The One-Ninth Plan allows customers to pay one-ninth of their total account balance each month plus a calculated budget amount.
- Under the One-Third Winter Heating Plan, customers pay one-third of their total account balance each month for bills that include gas used from November 1, 2019, through April 15, 2020.
- Short&dash;Term Extension grants up to five additional days to pay before the next bill date.

#### Public Utilities Commission of Ohio Winter Reconnection Order

All residential customers, regardless of income, may avoid a shutoff or restore gas service once during the heating season through April 15, 2020, by paying the lesser of:

- the entire past-due balance on your gas bill;
- the past-due payments if you are on a special payment plan;
- or \$175.

If service has been disconnected, a reconnect fee of \$33, plus applicable taxes, will be billed to the account. Customers will be enrolled automatically in the One-Ninth Payment Plan when using the Winter Reconnection Order to help pay off any additional past-due balance. Customers may select a different plan by calling Dominion Energy Ohio.

#### Government Assistance Programs

The following programs are available for income-eligible customers. Customers can apply for all programs with one application at [www.energyhelp.ohio.gov](http://www.energyhelp.ohio.gov), which provides income guidelines as well. Applications also are available at libraries, some banks and your local home energy assistance provider, or by calling the Ohio Development Services Agency at 1-800-282-0880. Hearing-impaired customers with Telecommunications Devices for the Deaf can call 711.

- Percentage of Income Payment Plan Plus (PIPP Plus): To qualify for this special payment plan, developed by the Public Utilities Commission of Ohio, a customer's yearly gross household income can be up to 150 percent of federal poverty guidelines.

Under PIPP Plus, participating customers may maintain their natural gas service by paying 6 percent of their total gross monthly household income, or \$10, whichever is greater.

PIPP Plus has special benefits for participating customers. Each time customers make their required PIPP Plus monthly payments in full by the due date, Dominion Energy Ohio will credit their accounts for the rest of that month's current charges, plus a one-twenty-fourth credit toward their prior account balances. After 24 months of on-time and in-full PIPP Plus payments, their accounts would become current.

The new PIPP Plus maximum yearly household gross income levels for the 2019-2020 program year are: \$18,735 for one person; \$25,365 for two people; \$31,995 for three; \$38,625 for four; \$45,255 for five; \$51,855 for six; \$58,515 for seven; and \$65,145 for eight. Add \$6,630 for each additional person.

- Home Energy Assistance Program (HEAP) provides a one-time heating bill credit during the winter heating season. HEAP is available to customers whose yearly gross household income is up to 175 percent of the federal poverty guidelines. To qualify, a customer's yearly gross household income can be up to \$21,857.50 for one person; \$29,592.50 for two; \$37,327.50 for three; \$45,062.50 for four; \$52,797.50 for five; \$60,532.50 for six; \$68,267.50 for seven; and \$76,002.50 for eight. Add \$7,735 for each additional person.
- The Winter Crisis Program (WCP), previously known as Emergency Home Energy Assistance Program (E-HEAP), provides a one-time grant to help avoid a shutoff or to restore service once between November 1, 2019, and March 31, 2020. HEAP and WCP are available to customers whose yearly gross income is up to 175 percent of the federal poverty guidelines. Local community action agencies can assist with emergency payments to help avoid disconnection. You can find available resources in your community -- dial 2-1-1 or visit <http://ouw.org/211-map/>.
- Home Weatherization Assistance Program (HWAP) is a federally funded program that provides grants for home weatherization projects to customers whose incomes are no more than 200 percent of federal poverty guidelines. To qualify, a customer's yearly gross household income can be up to \$24,980 for one person; \$33,820 for two; \$42,660 three; \$51,500 for four; \$60,340 for five; \$69,180 for six; \$78,020 for seven; and \$86,860 for eight. Add \$8,840 for each additional person.

#### Dominion Energy Ohio Assistance/Conservation Programs

- Dominion EnergyShare is a last-resort program after all other state and federal assistance is exhausted. The Salvation Army administers the Dominion Energy-funded program. It is available to Dominion Energy Ohio customers with a shut-off notice or who have been disconnected. Applications can be made on or after December 1. Customers should contact their local Salvation Army Corps for more information or to schedule an appointment.
- Dominion Energy Ohio's Housewarming Program provides weatherization assistance to help income-eligible customers reduce their energy usage. For information, call CHN Housing Partners (formerly Cleveland Housing Network), at 1-888-377-3774, or go to <https://chnhousingpartners.org/housing-and-community-services/weatherize-my-home-and-more/>.
- Dominion Energy Ohio's Home Performance with ENERGY STAR (HPwES) Program through CLEAResult has been designed to help our residential customers improve their homes' energy efficiency. It all starts with a home energy assessment, now available at a price of \$50.

Whether customers are making energy-efficient improvements to their current home or recently purchased a new home, they can benefit from having a home energy assessment. Rebates up to \$1,250 are available for eligible improvements. Customers may call 1-877-287-3416 to schedule an assessment or visit [www.deohpwes.com](http://www.deohpwes.com) for program details and eligibility information.

#### About Dominion Energy

Nearly 7.5 million customers in 18 states energize their homes and businesses with electricity or natural gas from Dominion Energy (NYSE: D), headquartered in Richmond, Va. The company is committed to sustainable, reliable, affordable and safe energy and is one of the nation's largest producers and transporters of energy with more than \$100 billion of assets providing electric generation, transmission and distribution, as well as natural gas storage, transmission, distribution and import/export services. The company expects to cut generating fleet carbon dioxide emissions 55 percent by 2030 and reduce methane emissions from its gas assets 50 percent by 2030. Please visit [DominionEnergy.com](http://DominionEnergy.com) to learn more.

View original content to download

multimedia:<http://www.prnewswire.com/news-releases/dominion-energy-ohio-payment-plans-energy-assistance-progra>

#### SOURCE Dominion Energy Ohio

##### Contact

Neil Durbin, (216) 780-0172. E-mail: [Neil.J.Durbin@dom.com](mailto:Neil.J.Durbin@dom.com); Tracy Oliver, (216) 736-6219. E-mail: [Tracy.A.Oliver@dom.com](mailto:Tracy.A.Oliver@dom.com); In Lima, Peggy Ehora, (419) 226-4866. Email: [Peggy.A.Ehora@dom.com](mailto:Peggy.A.Ehora@dom.com)

Dieser Artikel stammt von [Rohstoff-Welt.de](#)

Die URL für diesen Artikel lautet:

<https://www.rohstoff-welt.de/news/338735--Dominion-Energy-Ohio-Payment-Plans-Energy-Assistance-Programs-Can-Help-Customers-Stay-Warm-This-Winter>

Für den Inhalt des Beitrages ist allein der Autor verantwortlich bzw. die aufgeführte Quelle. Bild- oder Filmrechte liegen beim Autor/Quelle bzw. bei der vom ihm benannten Quelle. Bei Übersetzungen können Fehler nicht ausgeschlossen werden. Der vertretene Standpunkt eines Autors spiegelt generell nicht die Meinung des Webseiten-Betreibers wieder. Mittels der Veröffentlichung will dieser lediglich ein pluralistisches Meinungsbild darstellen. Direkte oder indirekte Aussagen in einem Beitrag stellen keinerlei Aufforderung zum Kauf-/Verkauf von Wertpapieren dar. Wir wehren uns gegen jede Form von Hass, Diskriminierung und Verletzung der Menschenwürde. Beachten Sie bitte auch unsere [AGB/Disclaimer!](#)

---

Die Reproduktion, Modifikation oder Verwendung der Inhalte ganz oder teilweise ohne schriftliche Genehmigung ist untersagt!  
Alle Angaben ohne Gewähr! Copyright © by Rohstoff-Welt.de -1999-2025. Es gelten unsere [AGB](#) und [Datenschutzrichtlinien](#).